

Swapping Netbiters

Using Netbiter Argos

**SOLUTION SHEET**

**AM-1012-00 1.0 en-US ENGLISH**

**Important User Information**

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# Preface

## About This Document

Process for replacing a Netbiter in an Argos account with a new Netbiter.

For additional related documentation and file downloads, please visit [www.netbiter.com/support](https://www.netbiter.com/support).

## Document history

|  |  |  |
| --- | --- | --- |
| **Version** | **Date** | **Description** |
| 1.0 | 2022-01–25 | First release |

## Related Documents

|  |  |  |
| --- | --- | --- |
| **Document** | **Author** | **Document ID** |
| Netbiter Argos Administration Manual | HMS | HMSI-168-104 |
| Netbiter EC300 Series User Manual | HMS | SCM-1202-012 |

## Document Conventions

Numbered lists indicate tasks that should be carried out in sequence:

1. First do this
2. Then do this Bulleted lists are used for:

• Tasks that can be carried out in any order

• Itemized information

* An action

→ and a result

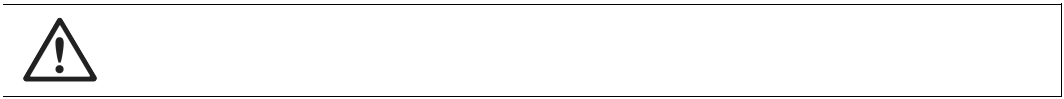
**User interaction elements** (buttons etc.) are indicated with bold text.



 Program code and script examples

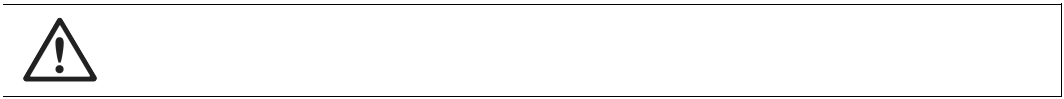
Cross-reference within this document: [*Document Conventions, p. 5*](#_Document_Conventions)

External link (URL): [www.hms-networks.com](http://www.hms-networks.com)



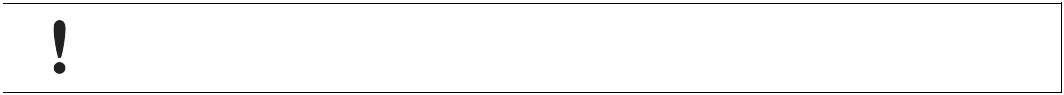
**WARNING**

Instruction that must be followed to avoid a risk of death or serious injury.



**Caution**

Instruction that must be followed to avoid a risk of personal injury.



Instruction that must be followed to avoid a risk of reduced functionality and/or damage

to the equipment, or to avoid a network security risk.



*Additional information which may facilitate installation and/or operation.*

## Trademark Information

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# Introduction

Introduction on the process:

* Configure new Netbiter
* Change old Netbiter with new Netbiter

## Requirements

There are some requirements to use document:

* + 1. Active Netbiter Argos account.
    2. Netbiter EC300 Series device.
    3. Activation codes for both Netbiters

# Procedure

* + 1. **Log into your Argos account as an administrator at** [**www.netbiter.net**](https://www.netbiter.net/)
    2. **Navigate to Management > all systems > add system**Graphical user interface, application, Word, website

       Description automatically generated
    3. **Add your new device to your account, but do not activate it .**

Graphical user interface

Description automatically generated

* + 1. **Navigate to your Active systems and select the replace option for the device you want to replace.**

Graphical user interface, application

Description automatically generated

* + 1. **Enter the activation code for the old device then select your deactivated device and enter its activation code in the line below. Then select replace.**

Graphical user interface, text, application

Description automatically generated

Your devices will now be replaced. Look at the activation codes to verify the results. You will see the old system under Inactive.

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